User Experience Designer

About the position

Do you want to work as a User Experience Designer contributing to a global public good? If yes, then the DHIS2 project is the place for you.

DHIS 2 is a web-based, open source data platform used by governments, international development agencies and NGOs in more than 60 countries worldwide. It is currently recognized as the world's most widely adopted e-health information platform.

The system is used to improve access and use of information within health, education, sanitation, nutrition, disaster relief, and other domains. The platform has become a global standard within international development and has a huge impact on the way health systems are being managed. DHIS 2 is changing the way developing countries and NGOs manage their health systems and programs through a world-class data platform.

This is a permanent position with external funding.

This position is in Oslo, Norway. Relocation support is not provided.

Work tasks

We work on projects with global reach and scale, such as:

- Disease surveillance and monitoring in collaboration with the Centers for Disease Control and Prevention (CDC). We are working actively with the COVID-19 outbreak by providing ready-to-use DHIS 2 systems for case detection, contact tracing, and follow-up. DHIS 2 is used to notify the right people about possible disease outbreaks so that action can be taken in time.
- HIV/AIDS control in collaboration with PEPFAR, the largest initiative ever for combating a single disease. DHIS 2 is used to collect data and provide analytics and insights into how funding can be spent most effectively.
- Health information management systems with more than 60 ministries of health worldwide, including South Africa, Tanzania, Ghana, and Cambodia. DHIS 2 is used to collect and analyze data for areas such as service utilization, family planning, and immunization.
- Program monitoring and evaluation with more than 70 NGOs such as Médecins Sans Frontières, Save the Children, and PSI. DHIS 2 is used to analyse the impact of programs, improve planning and guide resource utilization.

As a User Experience Designer, you will be responsible for all aspects of the design process and design deliverables for the DHIS2 core platform. You will work with multiple product teams to solve difficult challenges that are a part of developing a powerful, complex and flexible application platform. You will collaborate with engineering, product management, and implementation teams to ensure a high-quality user-experience for core DHIS2 applications. Through a variety of methodologies: Concepts, prototypes, discussions, high-fidelity designs, you will explore and solve interaction design challenges and contribute to a widely used global software platform. As a User Experience Designer on the core team, you will be available as a helpful, consistent resource of design knowledge and guidance for all team members. In addition to the core applications, you will design and maintain design guidelines and component-based design systems, enabling core and external engineers to build user-focused, powerful DHIS2 applications.

Specific responsibilities include:

- Deliver design concepts, prototypes and high-fidelity specifications for complex applications and services.
- Involve and collaborate with DHIS2 teams and experts around the world throughout an iterative design process.
- Understand, prioritize and deliver design tasks across multiple product teams and evolving product requirements.
- Translate user insights from feedback and research into design concepts that are user-focused and aligned with the current use of web technologies.
- Ensure the design process works efficiently within complex software delivery workflows.
- Provide design feedback to core and external engineers and management teams, championing a user-focused design approach.
- Design, maintain and take ownership of a flexible, component-based design system that informs all applications built for the DHIS2 platform.
- Provide design services and feedback for all DHIS2 related applications, services, and events.

Qualification requirements

We are looking for someone with (qualifications):

- Applicants must hold a bachelors degree in a related are, such as graphic design or human-computer interactions.
- Senior-level, relevant experience designing large, complex digital applications that have been successfully released and maintained.
- Proven experience delivering digital applications from research phases to worldwide usage and ongoing maintenance.
- Experience working across multiple disciplines, including with product managers, engineers, implementation experts, and management teams.
- Solid experience delivering design concepts, prototypes and high-fidelity specifications to various audiences.
- Strong knowledge of and experience implementing interaction design principles and methodologies in real-life applications.
- Experience designing for complex, established software systems.
- A solid understanding of modern software development and delivery workflows, experience with how the design process works within these workflows.
- Proven ability to identify and define difficult interaction design problems and solutions for applications with worldwide usage.
Experience conceptualizing, designing, delivering and maintaining component-based design systems and design principles to guide application development.
Expert proficiency in modern design and prototyping tools (Sketch, Figma, XD, Principle, Framer).
Experience delivering design concepts and proposals through the appropriate medium: detailed design documentation, interactive prototypes, feature files (Gherkin), walkthrough videos.
Working frontend development skills (CSS, HTML5, Javascript, React).
Strong sense of good visual design and ability to design polished user interfaces and interactions.
Experience designing DHIS2 applications and for the DHIS2 application platform is preferred.

The working language is English, so working proficiency and communication skills in verbal and written English is a requirement.

We offer

- Salary scale 667,200 - 765,100, depending on qualifications in a position as User Experience Designer, position code 1087
- Stimulating, challenging and friendly work environment
- An organization in continuous development with ambitious goals
- Membership in the Norwegian Public Service Pension Fund
- Attractive welfare benefits

How to apply

The application must include:

- Application letter
- CV (complete overview of education and work experience)
- Copies of educational certificates, transcript of records and letters for recommendation
- Names and contact details of 2-3 references (names, relation to candidate and telephone number)

The application with attachments must be delivered in our recruiting system.

Foreign applicants are advised to attach an explanation of their University's grading system.

Please remember that all documents should be in English or a Scandinavian language.

Formal regulations

Interviews with the best qualified candidates will be arranged.

According to the Norwegian Freedom of Information Act (Offentleglova) information about the applicant may be included in the public applicant list, also in cases where the applicant has requested non-disclosure.

Contact information

Lars Helge Øverland lars@dhis2.org

For question regarding our application system, please contact HR Adviser Torunn Standal Guttormsen, phone: +47 22854272, email: t.s.guttormsen@mn.uio.no

About the University of Oslo

The University of Oslo is Norway’s oldest and highest rated institution of research and education with 28,000 students and 7000 employees. Its broad range of academic disciplines and internationally esteemed research communities make UiO an important contributor to society.

The Department of Informatics (IFI) is one of nine departments belonging to the Faculty of Mathematics and Natural Sciences. IFI is Norway’s largest university department for general education and research in Computer Science and related topics.

The Department has more than 1800 students on bachelor level, 600 master students, and over 240 PhDs and postdocs. The overall staff of the Department is close to 370 employees, about 280 of these in full time positions. The full time tenured academic staff is 75, mostly Full/Associate Professors.

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